Read Me First

• Some smartphones, especially those that are not tested or approved by the manufacturer, may be incompatible with your meter. A list of compatible smartphones is available on the Apple App Store and Android Google Play.
• Descriptions are based on the default settings of the meter and smartphones.
• Some content may differ from your devices depending on the region, smartphone or ARK Care® VITA version.
• The ARK Care VITA mobile app may not be compatible with all smartphones.
• ARK Care VITA is subject to updates and some features may no longer be supported without prior notice. If you have questions about the app, contact ARKRAY Technical Customer Service: 800.566.8558, 24 hours a day, 7 days a week.
• Please read the meter’s user manual before using the device to ensure safe and proper use.

Tips for Using Bluetooth®

• To avoid problems when connecting your meter to a smartphone, place the devices close to each other.
• Ensure that your meter and the other Bluetooth® device are within the connection range 32 feet (10 meters).
• Ensure that there are no obstacles between your meter and smartphone. If there are obstacles between the devices, the operating distance may be reduced.

NOTE

• Ensure that Bluetooth® is on before entering the Bluetooth® connection menu.

Downloading the ARK Care VITA Mobile App
ARK Care VITA can be found on Google Play or App Store.

1. **Smartphone** Open the application store
2. **Smartphone** Search for the ARK Care VITA app
3. **Smartphone** Download and install the app

OPTION 1
Pairing Meter and Smartphone during Sign Up
Pair your meter and smartphone to send your test results to ARK Care VITA through Bluetooth® wireless connection.

1. **Smartphone** Turn on Bluetooth®
2. **Smartphone** Launch ARK Care VITA
3. **Smartphone** Tap Sign Up
4. **Smartphone** Follow steps on the App to create your account
5. **Smartphone** Enter the serial number (found on the back of your GLUCOCARD® Shine Connex Blood Glucose Meter) into the ARK Care VITA app. Enter only the 12-character serial number. See example below.
6. Tap YES to pair meter to mobile device.
7. Follow the steps on the App to complete pairing process.

OPTION 2
Adding a New Meter to an Existing Account

1. **Smartphone** Turn on Bluetooth®
2. **Smartphone** Launch ARK Care VITA
3. **Smartphone** Tap Profile—My Meters—+
4. **Smartphone** Follow Steps 5-7 on page 6.

The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by the manufacturer, is under license. Android, Google Play and the Google Play logo are trademarks of Google Inc. Apple, the Apple logo and iPhone are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc.

©2018. All Rights Reserved.