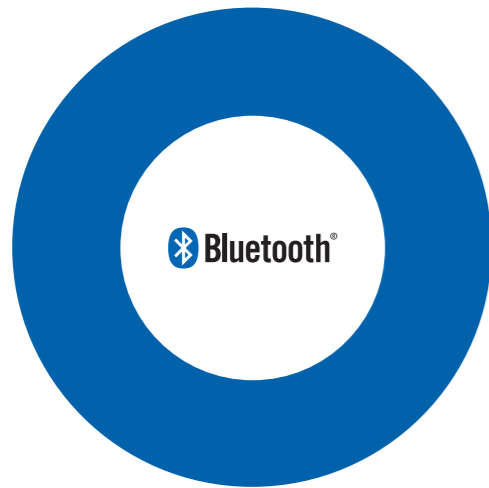


Bluetooth® Pairing Quick Guide



GLUCOCARD®

Read Me First

- Some smartphones, especially those that are not tested or approved by the manufacturer, may be incompatible with your meter. A list of compatible smartphones is available on the Apple App Store and Android Google Play.
- Descriptions are based on the default settings of the meter and smartphones.
- Some content may differ from your devices depending on the region, smartphone or ARK Care® VITA version.
- The ARK Care VITA mobile app may not be compatible with all smartphones.
- ARK Care VITA is subject to updates and some features may no longer be supported without prior notice. If you have questions about the app, contact ARKRAY Technical Customer Service: 800.566.8558, 24 hours a day, 7 days a week.
- Please read the meter's user manual before using the device to ensure safe and proper use.

1

Tips for Using Bluetooth®

- To avoid problems when connecting your meter to a smartphone, place the devices close to each other.
- Ensure that your meter and the other Bluetooth® device are within the connection range 32 feet (10 meters).
- Ensure that there are no obstacles between your meter and smartphone. If there are obstacles between the devices, the operating distance may be reduced.

NOTE

- Ensure that Bluetooth® is on before entering the Bluetooth® connection menu.

2

Downloading the ARK Care VITA Mobile App

ARK Care VITA can be found on Google Play or App Store.

1. **Smartphone** Open the application store
2. **Smartphone** Search for the ARK Care VITA app
3. **Smartphone** Download and install the app



3

OPTION 1

Pairing Meter and Smartphone during Sign Up

Pair your meter and smartphone to send your test results to ARK Care VITA through Bluetooth® wireless connection.

1. **Smartphone** Turn on **Bluetooth®**
2. **Smartphone** Launch **ARK Care VITA**
3. **Smartphone** Tap **Sign Up**
4. **Smartphone** Follow steps on the App to create your account

Follow Steps 5-7 on page 6.

4

OPTION 2

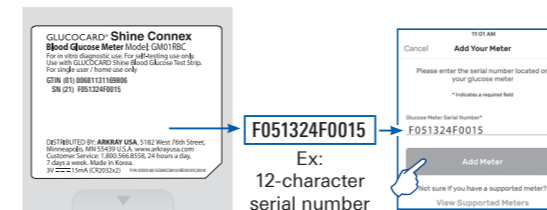
Adding a New Meter to an Existing Account

1. **Smartphone** Turn on **Bluetooth®**
2. **Smartphone** Launch **ARK Care VITA**
3. **Smartphone** Tap **Profile→My Meters→+**

Follow Steps 5-7 on page 6.

5

5. **Smartphone** Enter the serial number (found on the back of your GLUCOCARD® Shine Connex Blood Glucose Meter) into the ARK Care VITA app. Enter only the 12-character serial number. See example below.



6. Tap YES to pair meter to mobile device.

7. Follow the steps on the App to complete pairing process.

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ARKRAY Technical Customer Service:
800.566.8558,
24 hours a day, 7 days a week.

In case of emergency, please contact your healthcare professional or emergency medical response.

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