



News from ARKRAY

Dear Valued Customer,

ARKRAY is actively taking the necessary steps to ensure that we continue to support our customers during the COVID-19 outbreak. We are monitoring all segments of the supply chain on a daily and weekly basis.

Together with our business partners, ARKRAY is prepared to address your evolving requirements during this extraordinary time in the healthcare industry. Our highest priority is to meet the needs of our customers so that we can provide the products necessary for patient care.

ARKRAY is actively monitoring regions where COVID-19 has spread. We have suppliers located throughout the world and multiple and redundant manufacturing location options if locations for sourcing or manufacturing need to change due to an extended supply disruption. Our supply chain is being actively monitored as conditions change.

ARKRAY Representatives will follow the recommended guidelines from healthcare agencies, which includes limiting on-site visits. However, please know that ARKRAY Representatives will be available for service and support via phone.

In these challenging times, ARKRAY is committed to working with our partners to minimize supply disruptions, maintaining the support ARKRAY is known for, and helping communities during this unusual time in healthcare.

We will continue to monitor the situation and update you should new information become available. In the meantime, please contact your ARKRAY Representative if you have any outstanding questions or concerns.